February 2025

THE AMP YOUR MONTHLY CONNECTION





Southern Iowa Electric Cooperative A Touchstone Energy* Cooperative

OUR MISSION: Providing Safe, reliable electricity

TO PAY BY PHONE CALL: 800-927-5341

22458 HIGHWAY 2, PO BOX 70 BLOOMFIELD, IA 52537 OFFICE HOURS: MON. - FRI. 8:00 AM - 4:30 PM OFFICE: 641-664-2277 / 800-607-2027 WEBSITE: WWW.SIE.COOP

WHAT TO DO IN CASE OF TROUBLE:

- CHECK FOR BLOWN FUSES OR TRIPPED BREAKERS AT THE METER POLE.
- CHECK WITH NEIGHBORS AND ASK IF THEIR ELECTRICITY IS OFF AND IF THEY HAVE REPORTED THE OUTAGE. IF NOT, CALL SIEC AND REPORT THE PROBLEM 24 HOURS A DAY AT 641-664-2277 OR 800-607-2027.

MANAGEMENT:

GREG PROCTOR, CEO/GM ROSS HUNTER, COO/SYSTEMS ANALYST LINDSAY SMITH, OFFICE/ACCOUNTING MGR KELLY MOORE, HR MGR

BOARD OF DIRECTORS:

DARRELL DOWNING, PRESIDENT TRAVIS HARRIS, VICE PRESIDENT EARL TRACHSEL, SECRETARY DAVE YAHNKE, TREASURER SUSAN KNAPP JASON WELLS RYAN DAVIS ALAN BODKINS JAMES SCHOOLEY

SERVICE CHARGES:

Bill Collection	\$50.00
Disconnect	\$50.00
Posting	\$50.00
Returned Check	\$30.00
Reconnect	\$75.00
Trip Charge	\$50.00
Meter Tampering	\$150.00



The Membership Advantage

When you signed up to receive electric service from Southern Iowa Electric Cooperative, you became a member-owner of a cooperative. Electric co-ops are different, we are not only focused on keeping the lights on, we are also committed to improving our local community. As a member-owned cooperative, SIEC operates as a not-for-profit utility. At the end of each year, if SIEC has excess revenue, that money is allocated to our members in the form of an annual check or credit on your utility bill. The retirement of capital credits is the tangible demonstration of your ownership in SIEC. In addition to the financial part of ownership, your membership with SIEC provides you power and control of who runs the co-op. Every year you have the chance to vote for who will represent your co-op on the board of directors. SIEC is locally controlled by a board made up entirely of co-op members, who live and work in your community. **~Owned by Those We Serve~**



We would like to acknowledge **Michael McCoy** on achieving his journeyman lineman status! Michael had to complete a four-year apprenticeship program, which involved on-the-job training and related classroom instruction, passing an aptitude test, and a journeyman lineman certification exam upon completion of the apprenticeship hours. Ross Hunter, Operations Manager, presented Michael with his certificate.



SIEC is partnered with Air Evac Lifeteam to offer you the opportunity to join Air Evac's Membership Program at a special discounted rate for SIEC members only! Membership is available through an affordable monthly billing plan. The monthly \$5.00 fee per member household is added to your monthly electric bill. In the event you are flown by Air Evac Lifeteam for a life or limb threatening emergency, Air Evac will work with your benefits provider to secure payment for your flight. Whatever your benefits provider pays will be considered payment in full. When calling 911, it is important to let emergency personnel know that you are an Air Evac member. It is also important to carry your Air Evac card with you and place your Air Evac stickers on your vehicle window and on your door at home. This lets emergency personnel know your preference in case you are unable to tell them at the time. If you are interested in Air Evac Lifeteam's program, give SIEC a call at 800-607-2027 and we will be happy to send an application to you. For more information, visit the Air Evac website: https://lifeteam.net/frequently-askedquestions. If you are a current Air Evac member, remember to notify Air Evac of any address or family changes by calling 800-793-0010.





A standby emergency generator is useful during a power outage... if properly installed and used safely. Installation should be done by a licensed electrician to avoid voltage feedback. If a generator is connected to a home's wiring without a transfer switch, power can backfeed along power lines and electrocute utility lineworkers.

YEAR-TO-DATE OUTAGE REPORT

Outages by Cause for 2024

